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ANALYSIS OF CURRENT D'DUKCAPIL INNOVATION PROGRAM PICK UP BETWEEN SERVICES IN VILLAGES AND NEIGHBORHOODS (JALA DI DESAKU) IN BARRU DISTRICT POPULATION AND CIVIL REGISTRATION SERVICES

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ABSTRACT

Analysis of the D'dukcapil Current Innovation Program Pick Up Between Services in Villages and Kelurahan (JaLA in Desaku) at the Population and Civil Registration Office of Barru Regency This study aims to find out: Implementation of the D'dukcapil Current Innovation Program Pick Up and Drop Off Services in Villages and Sub-Districts (JaLA in Desaku) at the Population and Civil Registration Office of Barru Regency and Factors that hinder the D'dukcapil Pick Up and Drop Off Current Innovation Program in Villages and Sub-districts (JaLA in My Village) At the Barru Regency Population and Civil Registration Office. Sources of data obtained by observation, interviews and documentation. The research method used is qualitative. The results of this study indicate that the implementation of the D'dukcapil Current Innovation Program Picks Up Between Services in Villages and Kelurahan (JaLA in Desaku) at the Population and Civil Registration Office of Barru Regency through indicators namely: 1) communication, 2) resources, 3) disposition, and 4) the bureaucratic structure shows quite well.

Keywords: *Analysis, Innovation, Ddukcapil, population*



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A. INTRODUCTION

Residents are people or people who live in a place (village, country and island) who are recorded according to the terms and conditions that apply in that place. Based on the place of birth, residents of an area can be divided into four groups, namely natives, immigrants, temporary residents, and guests. Indigenous people are people who have settled since birth. Immigrants are people who live but were born and come from other places. Temporary residents are people who stay temporarily and are likely to move to another place for work, school or other reasons.

Population data plays an important role in development, the more complete and accurate the population data, the easier and more precise development plans are made. In an educational plan, for example, data is needed on the number of school-age population. Determination of health policy requires information about the level of mortality, morbidity rate of the population and others.

The Department of Population and Civil Registration is a government agency engaged in the field of public services. Among the public services carried out are related to the management of identity cards (KTP), family cards (KK), birth certificates, and death certificates. Service.

The public is of course always expected by the community, even though these demands are in fact often not as expected. Public services carried out by the government still tend to be convoluted, expensive, and less effective and efficient. This situation occurs because the community is still positioned as the party who serves, not the one being served. Therefore, it is necessary to reform public services by returning and placing "servants" and those "served" to their true meaning. Even though the establishment of a state is actually for the benefit of the community, services that should be addressed to the community are turned into community service to the state (Hisbani, Karim, and Malik, 2015).

Innovation is a process and/or result of developing and utilizing a product or resource that already existed, so that it has a more meaningful value to increase

efficiency and effectiveness. Discourse on public service innovation is currently an important matter in the provision of public services in Indonesia where the conditions for the development of science and technology are increasingly advanced and global competition is increasingly tight and open. Service as a process of fulfilling needs through the activities of other people directly is a concept that is always actual in various institutional aspects. Not only in business organizations, but has developed more broadly in government organizational settings (Sinambela, in Prawira, 2014).

The definition of innovation summarized by Mulyadi Deddy et al (2016) from various sources is as follows:

- a. The process of thinking and implementing an idea that has elements of novelty and expediency.
- b. The answer to all problems in the organization.
- c. New inventions that are different from existing or previously known (ideas, methods, or tools).

Innovation itself is briefly defined by Ellitan and Anatan (2009:36) as changes made within the organization which include creativity in creating new products, services, new ideas or processes.

Services can basically be defined as the activities of a person, group or organization either directly or indirectly to meet needs. Moenir said that service is a pemeet needs through the activities of other people directly. Standards in service are measurements that have been determined as a standard of good service. In this service standard there are also service quality standards. Meanwhile, quality is a dynamic condition related to products, services, people, processes and the environment that meet or exceed the expectations of those who want it. basically are activities offered by organizations or individuals to consumers, which are intangible and cannot be owned.

Public service innovation is a must for the central government and regional governments in order to implement decentralization, namely seeking to increase welfare, prosperity and independence for the people and their regions. According to Galbraith (1997) in Prawira (2014) defines innovation as the process of using new technology into a product so that the product has added value. Innovation can be carried out on goods, services, services, or ideas received by someone as something new. . So it is possible if an idea or idea has existed before in the past, but can be considered innovative for consumers and service providers who know it.

The location of the research was carried out at the Department of Population and Civil Registration of Barru Regency on Jl. Sultan Hasanuddin No.82 Barru in the Regent's Office Tower Floors 1 and 3.

The problem is in the inter-service pick-up program (JaLA in Desaku) namely the problem of resources which includes the ability of employees, inadequate facilities and infrastructure. Therefore, researchers are interested in researching the Pick-up program between services in villages and sub-districts in Barru Regency.

B. RESEARCH METHOD

The type of research taken in this research method is the qualitative research method. Where qualitative research with a descriptive approach is intended to provide an accurate picture or explanation of the problems faced, aiming to make a description of a social/natural phenomenon in a systematic, factual and accurate manner. It will also provide a realistic picture of the events studied or carried out on independent or single variables, that is, without making comparisons or connecting with other variables.

C. RESEARCH RESULTS AND DISCUSSION



Figure 1. Topographic Map of Barru Regency

Map of Research Locations



Implementation of the D'dukcapil Current Innovation Program Pick Up Between Services in Villages and Sub-Districts (JaLA in Desaku) at the Population and Civil Registration Office of Barru Regency Implementation of the D'Dukcapil Current Innovation Program Pick Up Inter-Services in Villages and Kelurahan (JaLA di Desaku) at the Population and Registration Office needs to be analyzed which includes the communication process, resource capabilities, disposition processes and clarity of bureaucratic structure. For this reason, the researcher decided to use Edward III's theory, because the theory states that policy implementation is influenced by four variables, namely communication, resources, disposition and bureaucratic structure. From the policy implementation process through the four indicators, it can be seen what are the obstacles in implementing the D'dukcapil smooth innovation program policy Pick-up Between Village and Kelurahan Services.

Edward stated that four factors that influence policy implementation work simultaneously and interact with each other to help and hinder policy implementation (Winarno, 2012, p. 174). So from the statement above the researcher judges that this theory will make it easier for researchers to know how to implement this program by looking at how the communication process is carried out, capabilities resources, disposition processes and existing bureaucratic structures. From the policy implementation process through the four indicators, it can be seen what are the obstacles in implementing the D'dukcapil smooth innovation program between village and sub-district services.

1. Communication

Communication according to Edward in Winarno (2012, p. 174) deals with how policies are communicated to organizations and/or the public and the attitudes and responses of the parties involved. While the notion of communication itself is the process of delivering information from communication to the communicant. Communication determines the success of achieving the goals of public policy

implementation. In addition, the policies communicated must be appropriate, accurate and consistent.

Communication is one of the important elements that influence the implementation of public policy. The success of a policy can be seen from the existing communication. Policies must be conveyed to related parties, so that the information conveyed must be accurate. If the delivery of the goals and objectives of a policy is not clear, it does not help given an understanding or even the goals and objectives of the policy are not known at all by the target group, it is likely that there will be a rejection or resistance from the target group concerned. Therefore, three things are needed, namely good distribution (transmission) will also result in good implementation, there is clarity that is received by policy implementers so that not confusing in its implementation, and there is consistency given the implementation of the policy.

The results of interviews with the Head of the Barru Regency Population and Civil Registration Office are as follows:

What form of communication did you do in implementing the D'dukcapil lancer innovation program to pick up services in villages and sub-districts (JaLA in my village)?

The source said that:

"The communication that we are doing is socializing in every village office in Barru Regency, but only three villages are running this program, namely Pao-pao village, Anabanua village and Lampoko village. provide an explanation to village staff about this program which aims to make the community happy by facilitating civil registration services with villages and sub-districts to obtain accurate population data, so that the community will only have to process population documents up to the village or sub-district. This is done to prevent residents from queuing as an effort to break the chain of distribution of Covid-19 by of course limiting residents' visits to the main public service center at MPP. However, the public is still allowed to go to the special Dukcapil service for recording for the first time to get an E-KTP. This program is a form of maximum service as well as a form of synergy between villages and sub-districts for all members of the community in Barru Regency in making KTP, KK and Birth Certificates based in villages and sub-districts. God willing, the needs and wishes

of the residents will be responded to and followed up by registration officers in the villages and sub-districts."

From the results of the interview above, it was revealed that the Head of the Barru Regency Population and Civil Registration Office had socialized the D'dukcapil Current innovation program to pick up services in villages and sub-districts by providing village staff with an understanding of this program. This program is prioritized for underprivileged people, for example those who don't have a vehicle so they don't need to go to the capil office anymore. Process its implementation in the future will also be carried out in three villages namely Paopao village, Anabanua village, and Lampoko village. In addition to direct socialization in each village, socialization is also carried out through social media as a form of development in the era where we are now in the digital era, so the use of social media is also important.

Continuing the results of the interview with the Head of the Population Administration Information Management Division at the Barru Regency Population and Civil Registration Office, said that:

"It has been informed to the community that there is a new program, and socialization has been carried out in every village office" (Results of Interview with Hj. Sitti Rafiati, SH., MAP, 15 October 2022).

From the results of the interview above, it can be stated that the Head of the Population Administration Information Management Division at the Barru Regency Population and Civil Registration Office has communicated by providing information to the public regarding this innovation program to each village office.

Continuing the results of the interview with the Lampoko Village Secretary, said that:

"Well that's that then. Previously, the Capil staff had informed us that if you want to take care of your KTP, KK, birth certificate, you don't need the community to go to the capil office, just go to the village office, Mami, the village staff will take care of it later" (Results of Interview with Village Secretary Lampoko Kamsir, S.Pd. January 21, 2022).

Continuing the results of interviews with the people in the village of Lampoko, said that:

"Yes, previously the village staff informed me that I wanted to take care of the KTP, KK, birth certificate and not go to Capil Maki to the Mami village office every Friday for the service" (Results of Interview with Mrs. Rawasiah, 21 January 2022).

From the results of the interviews above, it can be stated that the community has received information about this new program from the village staff.

Continuing the results of interviews with Anabanua village staff, they said that:

"Yes, Capil has socialized us that now the processing of KTP, KK, birth certificates is done at the village office" (Interview with village staff, Muhadir, 25 January 2022)

The results of interviews with the people in Anabanua village continued that:

"Yes, we have received information that if you want to take care of your family card, ID card, birth certificate, just go to the village office"

Continuing the results of the interview with the Head of the Pao-pao Village Service Section, he said that:

"Sauce capil affiliation to the village office has been carried out, but here we do not socialize directly to the community but through WA and the Android application, so if anyone wants to take care of the community, they only send files via WA" (Results of an interview with the Head of the Village Service Section Pao- pao , Mahyuddin, 26 January 2022)

The results of interviews with the people in Pao-pao village continued that:

"Information is usually passed on by word of mouth, if there is no information from the village office itself, this is from a neighbor who has already taken care of him. If you want to make an ID card, KK, and birth certificate, we only need to send the files to the staff. village through Wa, if you want to come directly to the village office, bisaji too." (Results of an interview with the Pao-pao village community, Mrs. Irma, 26 January 2022).

From the results of the interviews above it can be stated that the community in communication with socialization is not obtained directly from the village office, but information obtained through word of mouth from residents who have taken care of it.

Based on some of the interview excerpts above, it can be concluded that the communication made by the Barru Regency Population and Civil Registration Office regarding the D'dukcapil Current Innovation Program for Inter-Services Pick-ups in Villages and Kelurahan (JaLA in Desaku) has been good. Communication is done by direct and indirect socialization. The direct socialization carried out was socialization in each village office. While indirect socialization is carried out through social media communication as the second medium nowadays, which has entered the digital era which makes social media important as well.

Meanwhile, based on observations made by researchers, it was found that communication was carried out in two ways, namely, in the form of direct and indirect socialization carried out by the Department of Population and Civil Registration of Barru Regency, which was good.

2. Resources

Resources are one of the important factors in the implementation of public policy. Resources include human resources, and facility resources. Human resources relate to the ability of public policy implementers to implement policies effectively. George Edward in Winarno (2012) said that resources are good in terms of human resources and facilities. Human resources in an organization is important thing. Availability of staff and quality in this study is about the availability of task units that can be used to replace certain tasks from the implementer for the implementation of the D'dukcapil Current Innovation Program for pick-ups between village and sub-district services (JaLA in Desaku).

The results of the interview with the Secretary of the Barru Regency Population and Civil Registration Service are as follows:

What is the condition of the resources regarding the implementation of the innovation program sir lancer D'dukcapil pick-up service in villages and sub-districts (JaLA in my village)?

The source said that:

"The resources we have are sufficient here, we have prepared human resources who are competent people who have conducted previous education and training but there are also some that still need to be improved, from adequate facility resources, facilities and infrastructure that are owned by the Service is sufficient, both in completeness and quantity such as computers, photocopiers. " (Results of Interview with Drs. Muhammad Nung, 15 October 2022).

From the results of the interview above, it can be found that the Secretary of the Population and Civil Registration Office of Barru Regency has prepared adequate human resources, and the resources are complete, starting from computers, photocopiers.

Continuing the results of the interview with the Lampoko Village Secretary said that:

"Here we have prepared a special staff member to take care of this program, and regarding the facilities and infrastructure we have a separate computer with a printer, family cards can be printed directly in the office.

village, except for KTP because they use blanks so they have to go to Capil" (Interview Results with the Secretary of Lampoko Village, Kamsir, S.Pd. January 21, 2022).

Continuing the results of interviews with Anabanua village staff, they said that:

"Yes, we have prepared special staff for this service, namely myself and regarding the advice and infrastructure, it is complete, there is a special computer and print" (Results of an interview with Anabanua village staff, Muhadir. 25 January 2022).

continued the results of the interview with the Head of the Pao-pao Village Service Section said that:

"Here the facilities and infrastructure are complete both from computers and print and there is also wifi because as we know we do online services here, namely using the Android application so the network must be stable" (Results of Interview with Anabanua Village Staff, Muhadir. 25 January 2022).

From some of the interview excerpts above, it can be concluded that the resources at Kant or In terms of the capabilities of the staff and infrastructure, the Capil and village offices are said to be good.

3. Disposition

Disposition is the character or characteristics possessed by the implementor. Disposition determines the success of a policy implementation. If the implementor has a good disposition, he will be able to carry out the policy as well as what the policy makers want. Disposition plays an important role in the success of a policy implementation. This is because in carrying out their duties, a person must understand and have a good view of the policy (Winarno, 2012, p. 174).

The dispositions in this study include the attitude of superiors that is carried out to achieve goals in the implementation of the Ddukcapil Pickup smooth innovation program Inter-village and out-of-town services, such as bureaucratic arrangements and incentives as an effort to accelerate the achievement of this program and the effect of disposition (commitment). Commitment is proven by looking at the implementor's reasons for being able to carry out the implementation, the goals/changes to be achieved, and the changes that have been achieved by the implementers for the implementation of program policies) in Barru Regency.

The results of interviews with the Head of the Barru Regency Population and Civil Registration Office are as follows:

What disposition do you have in the D'dukcapil lancer innovation program pick-up and drop-off services in villages and sub-districts (JaLA in my village)? The source said that:

"As for our disposition in this matter, we are committed that from the very beginning of this program, we continue to be committed to running this program so that it is easy for the community to issue population documents by pick-up and drop-off between services in villages and sub-districts. We are trying our best to be a pilot in the procurement of this new program." (Results of Interview with Mr. Drs. Nasaruddin, M.Si, 15 October 2022).

From the results of the interview above it can be stated that the Head of the Population and Civil Registration Office of Barru Regency in making a disposition in

terms of commitment, since the beginning of the D'dukcapil smooth innovation program between village and sub-district services has been committed to running the program so that all people, especially in Barru Regency can enjoy it.

Continuing the results of the interview with the Secretary of the Barru Regency Population and Civil Registration Service, said that:

"As for another disposition, we have directed employees to work according to their respective duties in serving the community, for this new program we have directed employees to go directly to the village office to conduct outreach" (Results of Interview with Drs. Muhammad Nung , October 15, 2022).

From the results of the interview above it can be stated that another disposition is to direct employees to work according to their respective duties to serve the community.

4. Bureaucratic Structure

The bureaucratic structure is one of the important factors in the implementation of the D'dukcapil Smooth Innovation program policy Pick-up between services in villages and sub-districts (JaLA in Desaku). Complex policy implementation will require cooperation between all parties. Because when a bureaucratic structure that is not conducive to policy implementation will have a negative impact on the expected results, there will be ineffectiveness and delays in its implementation. There are two main characteristics of the bureaucracy, namely the basic work procedures or often referred to as Standard Operating Procedures (SOP) which regulate the workflow patterns and patterns or mechanisms in the implementation process of the Ddukcapil Smooth Innovation program policy Pick-up between services in villages and sub-districts (Kelurahan). JaLA in Desaku) as well as division of tasks from each field.

The results of the interview with the Secretary of the Barru Regency Population and Civil Registration Office are as follows:

What is the shape of the bureaucratic structure in the implementation of the D'dukcapil smooth innovation program for shuttle services in villages and sub-districts (JaLA in my village)?

The source said that:

"Regarding the organizational structure and SOP, it has been stated in the Barru Regency Regent Regulation Number 55 of 2016 concerning Organizational Structure, Position, Duties and Functions, and Work Procedures of the Barru Regency Population and Civil Registration Service (Barru Regency Regional Gazette of 2016 No 56), so that in carrying out our duties everything is clear and contained in the regulations, so we carry out our duties no longer overlapping one another in providing services to the community" (Results of interview with Drs. Muhammad Nung, October 15, 2022).

From the results of the interview above, it can be stated that the Secretary of the Barru Regency Population and Civil Registration Office regarding the organizational structure and SOP has indeed been contained in the Barru Regency Regent Regulation Number 55 of 2016 concerning Organizational Structure, Position, Tugas and functions, as well as the Work Procedure of the Barru Regency Population and Civil Registration Service (Barru District News of 2016 No 56), so that in carrying out tasks referring to these regulations, there is no more overlap in carrying out tasks to provide services to the community.

Continuing the results of the interview with the Head of the Population Administration Information Management Section at the Barru Regency Population and Civil Registration Service, said that:

"We walk according to the SOP that has been determined by the leadership, namely regarding the Regent's regulations regarding our main duties and functions, so that there is a guideline for carrying out our respective duties" (Results of Interview with Hj. Sitti Rafiati, SH., MAP, 15 October 2020).

From the results of the interview above, it can be stated that the Head of the Population Administration Information Management Division at the Barru Regency Population and Civil Registration Service regarding the bureaucratic structure carries out tasks in accordance with the SOP, namely the Regent's Regulation which regulates

the main tasks and functions of each field in the Regency Population and Civil Registration Office. Barro so that in carrying out the task there is a reference.

The results of an interview with one of the KTP-making communities in Pao-pao village said that:

"Well, it's good because it's made easy because it's done at the village office, we're just waiting at home, it's only brought by family members. So accept our noodles" (Results of interview with Anjas, October 21, 2022).

From the results of the interviews above, it can be stated that the community, in terms of bureaucratic structure, is satisfied with the performance of employees who carry out tasks by facilitating the community, where ID cards are made at the village office.

Continuing the results of an interview with one of the people in Anabanua village, said that:

"Well, it's pretty good, because the government has made it easier in terms of management, we don't have to go to the capil office anymore to queue, just go to the village office, just accept it's done." (Results of Interview with Nurmiati, October 25, 2022).

From the results of the interviews above, it can be seen that the community considers that the Department of Population and Civil Registration has implemented it in accordance with the existing SOPs and are satisfied with the performance of the executors.

Continuing the results of interviews with one of the other residents, said that:

"The government is good, because it makes it very easy for us as a society, especially the elderly who can't walk and don't have a vehicle. It's up to the village staff to come to our house," (Result of interview with Lisma, 25 October 2022).

From the results of the interviews above, it can be stated that the community assesses that the Barro Regency Population and Civil Registration Office carries out its duties in accordance with predetermined SOPs so that they are satisfied with the performance of employees implementing the program, Continuing the results of interviews with one of the other residents, said that:

"So far the government, especially the capil service is very good because it makes it easier because you don't have to go to the capil office anymore and wait in long queues" (Results of Interview with Mrs. Kurnia, 25 October 2022).

From the results of the interviews above, it can be stated that the community is satisfied with the bureaucratic structure that provides services by facilitating the community without having to take care of it at the Barru Regency Population and Civil Registration office and not waiting in long queues. Based on some of the interview excerpts above, it can be concluded that the bureaucratic structure in the Population and Civil Registration Office of Barru Regency has been running well.

Can be seen with the issuance of Regulations Regent of Barru Regency Number 55 of 2016 concerning Organizational Structure, Position, Duties and Functions, and Work Procedures of the Barru Regency Population and Civil Registration Office (Barru Regency Regional Gazette of 2016 No 56) provides clarity in carrying out tasks and services to the community without having to be overlapping one another. This can also streamline the performance of employees in carrying out their respective duties. With a clear bureaucratic structure and SOP so that the command line in this program is clear, the human resources who carry out the service can also be seen. birth certificate. Meanwhile, based on observations by researchers, it was found that in terms of the bureaucratic structure it was very good, in addition to the existence of regulations governing the main tasks of each employee, information boards were also displayed on all of this. In addition, social media is also used as a form of providing information to the public. The organizational structure can also be seen clearly on the information board making it easier to know the flow of command lines for each field. As well as it can be easily known the tasks of each of the fields.

Factor yeswhich impedes the D'dukcapil Current Innovation Program pick-up and drop-off between services in villages and sub-districts (JaLA in Desaku) at the Population and Civil Registration Service.

Resources

a. the ability of its employees, in this case is the employees, the role of employees is very important because humans as actors are the main subject of all activities carried out in organizational activities. Public service organizations can run

well if they are supported by human resources who have the ability, intellectual insight, discipline and high skills. The capacity of existing employees in the Department of Population and Civil Registration still needs to be improved.

b. Motivation is a driving or driving factor for an employee in carrying out his work and duties. With motivation, an employee can carry out his work and duties on an ongoing basis, for that high motivation is needed and owned by every employee. Within the Department of Population and Civil Registry, the motivation of employees in carrying out their duties is still lacking, in terms of working conditions, employees are less comfortable, there is no form of appreciation for employees who excel in carrying out their duties, lack of adequate facilities, so that motivation at work is reduced..

Discussion

Based on the results of the research above, the discussion of research results can be described as follows:

1. Implementation of the D'dukcapil Current Innovation Program Pick Up Between Services in Villages and Kelurahan (JaLA in Desaku) at the Barru Regency Population and Civil Registration Service

a. Communication is one of the important elements that influence the implementation of public policy. The success of a policy can be seen from the existing communication. Policies must be conveyed to related parties, so that the information conveyed must be accurate. Communication by the Department of Population and Civil Registration of Barru Regency regarding the D'dukcapil Current Innovation Program for Inter-Services Pick-ups in Villages and Kelurahan (JaLA in Desaku) has been good. Communication is done by direct and indirect socialization. The direct socialization carried out was socialization in each village office. While indirect socialization is carried out through social media communication as the second medium nowadays, which has entered the digital era which makes social media important as well.

b. Resources are one of the important factors in the implementation of public policy. Resources include human resources, and facility resources. Human resources relate to the ability of public policy implementers to implement policies effectively. In

terms of resources, the Secretary of the Office of Population and Civil Registration of Barru Regency has prepared adequate human resources, and inadequate facility resources, ranging from computers to photocopiers.

c. Disposition is the character or characteristics possessed by the implementor. Disposition determines the success of a policy implementation. If the implementor has a good disposition, he will be able to carry out the policy as well as what the policy makers want. The disposition made is commitment, since the beginning of the smooth innovation program D'dukcapil pick-up between village and sub-district services has been committed to running the program so that all people, especially in Barru Regency can enjoy it.

d. The bureaucratic structure at the Population and Civil Registration Office of Barru Regency has been running well. It can be seen by the issuance of the Barru Regency Regent Regulation Number 55 of 2016 concerning Organizational Structure, Position, Duties and Functions, as well as the Work Procedure of the Barru Regency Population and Civil Registration Office (Barru Regency Regional Gazette of 2016 No 56) providing clarity in carrying out duties and services to society without overlapping each other.

D. CONCLUSION

Based on the results of the research and the results of the discussion regarding the Analysis of the D'dukcapil Current Innovation Program Pick Up Between Services in Villages and Kelurahan (JaLA in my village) at the Population and Civil Registration Office of Barru Regency, it can be assessed by four indicators, namely communication, resources, disposition and structure organization and the inhibiting factors for the implementation of the D'dukcapil Current Innovation Program Pick Up Between Services in Villages and Kelurahan (JaLA in Desaku) at the Population and Civil Registration Office of Barru Regency, it can be concluded that:

1. All aspects, namely communication, resources, disposition and bureaucratic structure, are in the good category, meaning that the implementation of the smooth

D'dukcapil innovation program between services in villages and sub-districts (JaLA in my village) has been going well.

2. Inhibiting factors, which become factors Obstacles in the implementation of the D'dukcapil Current Innovation Program Pick Up Between Services in Villages and Sub-Districts (JaLA in Desaku) at the Barru Regency Population and Civil Registration Office are resources, although not significantly hampering them. Inhibiting factors in the D'dukcapil Current Innovation Program Pick-up Service in Villages and Kelurahan (JaLA in Desaku) at the Population and Civil Registration Office of Barru Regency did not get significant results. However, what can be an inhibiting factor is the resources, namely the facilities and infrastructure that are owned. Another obstacle is the target achievement that has not been maximized in Barru District, where the achievement is only around

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